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Our Case No. 8285/255

SBC Ref. A00570, A00585, A00586

A00587, A00588, A00589

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:)
)
Crockett, Susanne M., et al.)
)
Serial No. 09/963,719) Examiner Nguyen, Quynh H.
)
Filing Date: September 26, 2001) Group Art Unit No. 2642
)
For METHOD AND APPARATUS FOR)
ENHANCED CALL ROUTING IN A)
TELECOMMUNICATION SYSTEM)

AMENDMENT

Mailstop RCE
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

This amendment is submitted in conjunction with a Request for Continued Examination under 37 CFR. § 1.114. Please amend the application as shown below.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 5 of this paper.